JOE DUNDORE, PMP

Technical Project Manager | Program Manager | Cloud & AI Technology Leadership

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PROFESSIONAL SUMMARY

PMP-certified program and technology leader with 20+ years of experience in program delivery, organizational operations, technology adoption, and stakeholder engagement. Founded and scaled two programs, leading teams, budgets, partnerships, and complex initiatives. Combines Agile project coordination with independent AWS, Google Cloud, and generative AI portfolio work to translate technical ideas into practical outcomes.

CORE COMPETENCIES

Technical Project Management | Program Management | Agile / Scrum | Jira | Requirements Gathering | Stakeholder Communication | Vendor Coordination | Team Leadership | Technology Implementation | Change Management | Budget Planning | Cloud & AI Enablement

PROFESSIONAL EXPERIENCE

Program Lead & Technical Mentor | Carroll County Public Schools | Aug 2005–Present

- Coordinate programs, schedules, resources, and communication among administrators, colleagues, families, and stakeholders; support LMS, SIS, and other digital-platform adoption.
- Developed a data-informed performance framework supporting approximately 380 learners annually and reported a 53% improvement in measured outcomes.
- Provide staff technology training and practical guidance to nontechnical audiences.

Technical Project Manager (Contract) | Innovate Connect | Jun–Aug 2024

- Coordinated the software development lifecycle for a client WordPress e-commerce solution, from requirements and UI/UX mockups through implementation priorities and delivery.
- Supported Agile sprint planning and task tracking in Jira, stakeholder communications, and a responsive, accessible solution aligned with agreed scope.

Founder & Executive Director | JoeyDCares Rock Orchestra | 2010–2023

- Founded and led a community organization for 13 years; expanded participation from approximately 10 to 50+ members and coordinated 100+ performances, events, and initiatives.
- Organized six Rockin' The Cause benefit concerts generating a combined $42,000 in net proceeds donated to charities after event expenses; also provided additional charity performances without charge.
- Directed volunteers, performers, sponsors, vendors, and partners; managed operations with an estimated annual budget of approximately $5,000.

Founder & Program Director | Awesome Kids Program | 2013–2020

- Grew a K–6 enrichment program from 2 to 50+ participants and monthly revenue from approximately $500 to $5,000.
- Built and supervised a team of approximately 15 adult instructors and high-school staff; managed curriculum, operations, scheduling, and communications.
- Developed STEM and technology programming featuring Scratch, Minecraft Education, Ozobot, LEGO robotics, and CAD/3D printing.

INDEPENDENT CLOUD & AI PORTFOLIO PROJECTS | 2023–PRESENT

Self-directed technical projects—not paid client engagements. Implemented AWS hosting and serverless integrations, reporting approximately 80% lower hosting costs compared with the previous setup. Developed conversational AI prototypes using Vertex AI, Gemini, Dialogflow CX, and Cloud Run. Designed a Pub/Sub–Cloud Run–BigQuery streaming pipeline targeting 1,000+ events/second; explored Looker Studio dashboards and retrieval-augmented generation.

CERTIFICATIONS

Project Management Professional (PMP) | AWS Certified Solutions Architect – Professional | Google Professional Cloud Architect | Google Professional Data Engineer | Google Professional Cloud Security Engineer | Google Cloud Digital Leader | Professional Scrum Master I | Professional Scrum Product Owner I | ISC2 Certified in Cybersecurity (CC)

TECHNOLOGIES & TOOLS

AWS | Google Cloud | Vertex AI | Gemini | Dialogflow CX | Cloud Run | BigQuery | Pub/Sub | Python | JavaScript | SQL | GitHub | Jira | REST APIs | WordPress | Figma

EDUCATION

M.Ed., Learning & Technology — Western Governors University | Master of Arts in Teaching — University of the Arts | Bachelor of Music — Berklee College of Music